

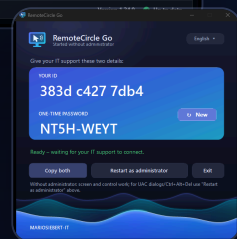
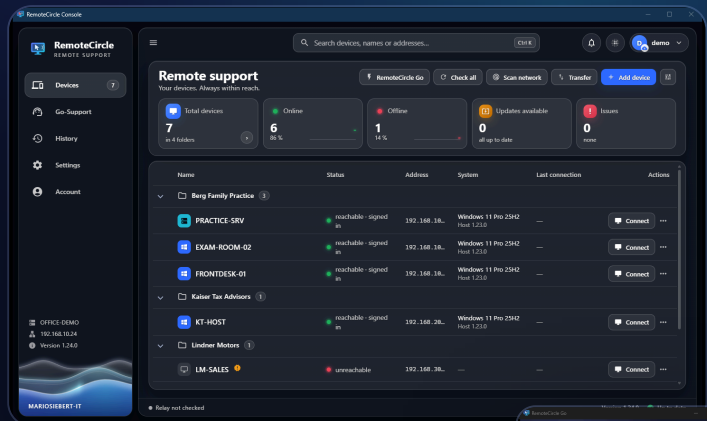


RemoteCircle
REMOTE SUPPORT

REMOTE SUPPORT FOR WINDOWS AND MACOS

Remote support that documents itself.

Connect securely to PCs and servers – on the local network or over the internet, with no port forwarding at the customer's site. Every session can become a finished PDF report.



Windows

macOS

TLS encrypted

Deutsch · English · Polski

Three programs, one remote support solution.

Designed to work together – from ad-hoc help to a permanently managed server fleet.



Console

Your control center: all customer PCs with live status in folders, connect with one click, session history across all your workstations.

The operator program



Host

The quiet service on managed PCs and servers – always reachable, updated straight from the Console.

Permanently installed



Go

Ad-hoc help without installation: ID and one-time password. Optionally with your logo and one-click help request.

No installation

Everything remote support needs



Full control

Mouse, keyboard, Ctrl+Alt+Del, multiple monitors, black screen.



File manager

Two panes side by side – transfer files in both directions.



Network access

RDP, databases and web interfaces of the customer PC – no VPN needed.



History

Every session with duration and technician, synced and exportable as CSV.



Messages

Write to the user – the message stays on screen even after the session.



System info

Hardware, load, drives and signed-in users at a glance.



Go support

Your own Go edition: the customer clicks, you connect with one click.



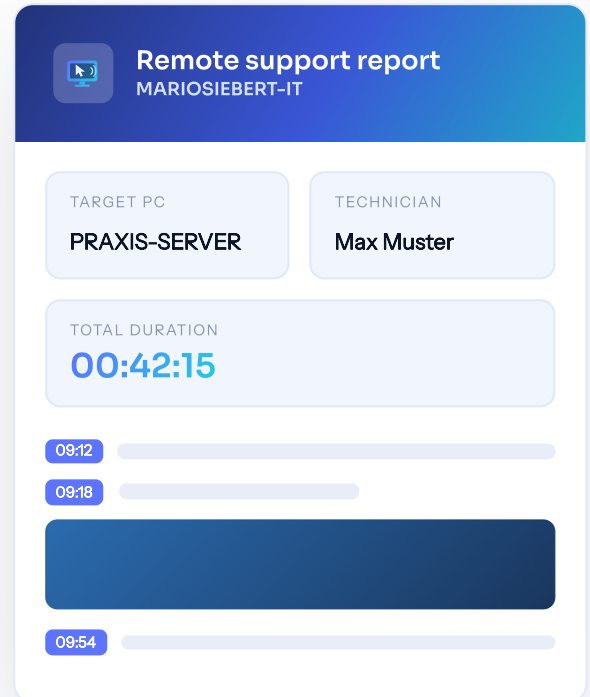
Secure

Encrypted, signed, optional consent, two-factor sign-in.

Every session becomes a **professional report.**

While you work, a complete IT record is created in the background: which PC, how long, which steps. At the end a PDF in the customer folder or straight in the inbox – with your logo and your colors.

- ✓ **Captured automatically.** Target PC, operating system, start and end, total duration, technician – with no extra effort.
- ✓ **Even retroactively.** Start the report later and it still contains every event of the session.
- ✓ **Notes and screenshots.** Record what you did, right from the running session.
- ✓ **Your branding.** Company name, your own logo and five design templates – from glass look to classic.
- ✓ **Filed right away.** A separate folder per customer or sent by e-mail – for proof and billing.



Security your customers can trust

- TLS encrypted throughout, with certificate pinning on the local network.
- The access password is checked by the target PC itself as a hardened hash.
- Device list and settings end-to-end encrypted – the server never sees them.
- Account with two-factor sign-in (authenticator app).
- All programs and updates digitally signed.



Free for everyday use

0 € / permanently, no contract term

For home users and small businesses with one remote session at a time – with every feature.

- One session at a time, up to 10 devices
- More channels and unlimited devices on request
- Relay server in Germany or self-hosted

Try it free now.

Download RemoteCircle Go and start your first remote session in a minute.

remotecircle.de/en

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